

HEALTH AND WELLBEING BOARD

12 MAY 2015

Title:	Systems Resilience Group Update		
Report of the Systems Resilience Group			
Open Report	For Information		
Wards Affected: ALL	Key Decision: NO		
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Sponsor:	Conor Burke, Accountable Officer, Barking and Dagenham Clinical Commissioning Group		
Summary:	<p>This purpose of this report is to update the Health and Wellbeing Board on the work of the Systems Resilience Group. This report provides an update on the Systems Resilience Group meetings held on the 23 March and 20 April 2015.</p> <p>It is clear that the Joint Assessment and Discharge (JAD) played a key part in our operational resilience delivery over the winter period through its support to improve the usage of acute beds in both minimising delays when people are ready to leave hospital, through early planning and intervention and in the deployment of support worker staff at the front end of the hospital to support admission avoidance. Discharges supported by the JAD are averaged at 100 people a week with positive use of services such as crisis response which are able to provide temporary support focused upon returning people home and optimising their independence and health, improving their experience of support, avoiding readmissions and where appropriate, planning time for how on-going needs might be best met. Over the winter period the JAD consistently exceeded its targets for avoidable admissions into acute care. Funding provided through operational resilience planning has enabled a level of activity that would otherwise be unsustainable for Social Care Budgets. With the cessation of operational resilience funding on the 31st March (end of winter planning period) activity has been scaled back, with the exception of agreement for short term funding carried forward to support the provision of two Social Workers at the front end of the hospital supporting the avoidance of unnecessary admissions and access to diversionary services and support.</p> <p>Given both the demonstrable benefits of the JAD and the question of resources, and sustainability we have begun a review of the JAD service culminating in a workshop scheduled for the 3rd of June with key stakeholders. This review will enable partners to</p>		

consider areas such as:

- Roles and functions
- 7 day working
- Care Act discharge regulations
- Resources and activity levels and
- Future hosting arrangements.

Recommendation(s)

The Health and Wellbeing Board is recommended to:

- Consider the updates and their impact on Barking and Dagenham and provide comments or feedback to Conor Burke, Accountable Officer to be passed on to the Systems Resilience Group.

Reason(s):

There was an identified need to bring together senior leaders in health and social care to drive improvement in urgent care at a pace across the system.

1 Mandatory Implications

1.1 Joint Strategic Needs Assessment

The priorities of the group is consistent with the Joint Strategic Needs Assessment.

1.2 Health and Wellbeing Strategy

The priorities of the group is consistent with the Health and Wellbeing Strategy.

1.3 Integration

The priorities of the group is consistent with the integration agenda.

1.4 Financial Implications

The Systems Resilience Group will make recommendations for the use of the A&E threshold and winter pressures monies.

1.5 Legal Implications

There are no legal implications arising directly from the Systems Resilience Group.

1.6 Risk Management

Urgent and emergency care risks are already reported in the risk register and group assurance framework.

2 Non-mandatory Implications

2.1 Customer Impact

There are no equalities implications arising from this report.

2.2 Contractual Issues

The Terms of Reference have been written to ensure that the work of the group does not impact on the integrity of the formal contracted arrangements in place for urgent care services.

2.3 Staffing issues

Any staffing implications arising will be taken back through the statutory organisations own processes for decision.

3 List of Appendices

System Resilience Group Briefings:

- Appendix 1: 23 March 2015
- Appendix2: 20 April 2015